

FAULT FINDING GUIDE - BEER DISPENSE

USE THE BELOW HINTS AND TIPS TO TRY AND SOLVE THESE ROUTINE ISSUES. IF NONE OF THESE SOLVE YOUR PROBLEM CALL OUR HELPFUL TEAM FOR FURTHER ADVICE OR TO BOOK AN ENGINEER.

FAULT	POSSIBLE CAUSE	REMEDY	ALTERNATIVE SUGGESTION
FOBBING PRODUCT	INCORRECT CREAMER/SPARKLER	CHECK CORRECT NOZZLE FITTED	
	YEAST CONTAMINATION	CLEAN LINES	USE THE BCM SERVICE FOR GUARANTEED LINE QUALITY
	PRODUCT ON SALE TOO LONG (OVER CARBONATED)	CHECK SELL BY DATE OF KEG/ CALL ENGINEER TO CHECK GAS PRESSURES CORRECT	USE THE BUDDS SERVICE FOR FREE CALL OUTS
	INCORRECT GAS	CHECK CORRECT GAS BOTTLE CONNECTED	
	WARM CELLAR	CELLAR TEMPERATURE SHOULD BE APPROX 10-12°C. IF ABOVE OR BELOW ADVISE CALL FOR A REFRIGERATION ENGINEER	USE THE BARTENDER SERVICE PACKAGE FOR REGULAR MAINTENANCE AND FREE CALL OUTS
	FAULTY COUPLER SEAL	REPLACE SEAL IF AVAILABLE/CALL ENGINEER TO REPLACE.	USE THE BUDDS SERVICE FOR FREE CALL OUTS
FLAT PRODUCT	YEAST CONTAMINATION	CLEAN LINES	USE THE BCM SERVICE FOR GUARANTEED LINE QUALITY
	INCORRECT GAS	CHECK CORRECT GAS BOTTLE CONNECTED	
	PRODUCT ON SALE TOO LONG (OVER CARBONATED)	CHECK SELL BY DATE OF KEG/ CALL ENGINEER TO CHECK GAS PRESSURES CORRECT	
	CONTAMINATED GLASSES	CHECK DETERGENT & RINSE AID DOSING IN TO MACHINE/CALL ENGINEER TO REPAIR AND SET UP GLASS WASHER/CHANGE TO QUALITY CHEMICAL SUPPLY	USE THE BARTENDER SERVICE PACKAGE FOR REGULAR MAINTENANCE AND FREE CALL OUTS
	LEAKING SPEAR ON KEG	RETURN TO BREWER FOR CREDIT	
WARM PRODUCT	LINE COOLER FAULTY	CHECK POWER SUPPLY TO COOLER SWITCHED ON/CALL ENGINEER TO CHECK AND REPAIR	USE THE BUDDS SERVICE FOR FREE CALL OUTS
GAS LEAK	FAULTY FITTING	CALL ENGINEER TO REPLACE FITTING, ENSURE CELLAR VENTILATED AND DO NOT ALLOW STAFF TO ENTER	USE THE BUDDS SERVICE FOR FREE CALL OUTS
	KINKED OR SPLIT PIPE	CALL ENGINEER TO REPLACE PIPE, ENSURE CELLAR VENTILATED AND DO NOT ALLOW STAFF TO ENTER	USE THE BUDDS SERVICE FOR FREE CALL OUTS

OUR FREE ADVICE LINES ARE OPEN FROM 8.30AM TO 9PM 7 DAYS A WEEK

Bartech - serving the hospitality industry

BAR, CELLAR & KITCHEN SERVICES



- Site Survey, Consultation & Design
- Construction & Fitting
- Equipment Sales
- Installation
- After Sales Care
- Repairs
- Planned Maintenance

TESTIMONIALS

“We have been with Bartech for a long time and find their service is very reliable. We recommend them to others.”

John (Steward)
Netley Abbey Royal British Legion Club

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